



RBS OFFERING:

Free roadside assistance offered on the RBS Assist line: 0861 888727

Call this number on the day and you will be offered assistance and towing.

ROADSIDE & ACCIDENT ASSISTANCE

Roadside Assistance

Members have access to the following services in the event of a roadside emergency (limited up to R500 per incident):

Flat battery - jump start only (replacement of battery for the member's account)

Flat tyre (help with change of tyre)

Keys locked in vehicle (unlocking only)

Fuel assistance (limited to five liters per incident)

Minor roadside-running repairs (electrical, coil, immobilizer etc.)

Transmission of urgent messages

Tow-in

Tow-in service to the nearest approved dealership (if under warranty), repair centre or panel beater in the event of:

Mechanical breakdown - covered up to R750

Electrical breakdown - covered up to R750

Accident damage - cost covered to the nearest approved panel beater up to a limit of R2000

Courtesy Transport

Where the vehicle needs to be towed to a repairer, we will arrange for the occupants of the vehicle (up to a maximum of 2 persons) to be transported to a nominated destination where the breakdown has occurred within a 40 km radius of your normal place of residence.